

Which of the Associates in Dermatology locations have you visited?

- 310 E. Broadway
- 4121 Dutchmans Lane
- 10216 Taylorsville Road
- 1700 Bluegrass Avebue
- 325 W. Walnut Street - Lebanon, KY
- 1919 State Street - New Albany, IN

Mark the scale to best describe your replies to the following:

The telephone operators are helpful and courteous.

- Strongly Agree
- Somewhat Agree
- Do Not Agree

The reception and front office staff are friendly and courteous.

- Strongly Agree
- Somewhat Agree
- Do Not Agree

The reception front office staff is helpful with my insurance questions and other related concerns.

- Strongly Agree
- Somewhat Agree
- Do Not Agree

I was seen promptly for my appointment.

- Strongly Agree
- Somewhat Agree
- Do Not Agree

The physician's assistant is courteous and helpful and I received adequate education regarding my treatment.

- Strongly Agree
- Somewhat Agree
- Do Not Agree

I was given sufficient information by the staff and my doctor about my diagnosis and treatment plan.

- Strongly Agree
- Somewhat Agree
- Do Not Agree

I get timely call-back response when I contact the office with problems or questions.

- Strongly Agree
- Somewhat Agree
- Do Not Agree

The business office and insurance staff is knowledgeable and helpful with my insurance and billing problems or concerns.

- Strongly Agree
- Somewhat Agree
- Do Not Agree

I was given sufficient information regarding my co-pay and personal financial responsibility for services rendered.

- Strongly Agree
- Somewhat Agree
- Do Not Agree

I would like to have more information available about community services, societies and other resources related to dermatologic care.

- Strongly Agree
- Somewhat Agree
- Do Not Agree